Infor LN application (formerly known as Baan)**
Product Support schedule

Product version	General availability (GA)	End of Mainstream Maintenance	End of Extended Maintenance	End of Sustaining Maintenance	Extended fee	Sustaining fee
Infor LN 10.7	March 7, 2019	To Be Determined	To Be Determined	[1]To Be Determined	[1]To Be Determined	[1]To Be Determined
Infor LN 10.6	March 30, 2018	To Be Determined	To Be Determined	[1]To Be Determined	[1]To Be Determined	[1]To Be Determined
Infor LN 10.5	June 30, 2016	To Be Determined	To Be Determined	[1]To Be Determined	[1]To Be Determined	[1]To Be Determined
Infor LN 10.4	December 19, 2014	To Be Determined	To Be Determined	[1]To Be Determined	[1]To Be Determined	[1]To Be Determined
Infor LN 10.3	July 31, 2013	December 31, 2019	June 30, 2023	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
Infor LN 10.2.1	December 21, 2012	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
LN FP7	January 31, 2011	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
LN FP6	January 29, 2010	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
LN FP5	December 19, 2008	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined

Product version	General availability (GA)	End of Mainstream Maintenance	End of Extended Maintenance	End of Sustaining Maintenance	Extended fee	Sustaining fee
LN FP3	October 20, 2006	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
LN FP2	December 9, 2005	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
LN FP1	December, 2004	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
Baan5.1, Baan5.2	2000	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
Baan 50c	2000	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
Baan50b	1999	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined
Baan 4	1996	N/A*	[2]June 30, 2021	[1]To Be Determined	20% effective Jan. 1, 2020	[1]To Be Determined

*Already in Extended Maintenance

[1] To Be Determined" currently means no premium fee applies as of the publication date of this Product Lifecycle Policy, but premium fees may be applicable in the future

[2] Extended Maintenance includes Priority 2 fixes

[3] Extensions for BaanIV like those created for Aerospace & Defense, Automotive, Construction etc. follow the policy of Baan 4

Infor LN and Baan technology—enterprise server tools

The tools Supporting BaanIV, Baan5 and the LN versions, will follow the Maintenance policy of the version listed in the section above called "Infor LN Applications (formerly known as Baan)** Product Support Schedule"

Product version	General availability (GA)	Mainstream Maintenance	Extended Maintenance	End of sustaining Maintenance
Enterprise Server		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
ERP LN Studio		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
LN UI (User interface)		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
MS Office Integration for LN		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
Plug-in for MS SQLServer Reporting Services		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
Web UI (User interface) aka Webtop		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*
Work top for BaanIV, Baan5 and LN FP's		Follows ERP policy*	Follows ERP policy*	Follows ERP policy*

* The product version identified in the table above (e.g. WebUI) follows the related Baan/LN ERP Product Lifecycle Policy. As an example, the WebUI for LN 10.2.1 (aka FP8) will be going into Extended Maintenance at the date of Extended Maintenance for LN 10.2.1 (aka FP8).

Infor LN extension products Support schedule

Infor LN Extension schedules cover the extension products that connect with the Infor LN technology stack.

Product version	General availability (GA)	Mainstream Maintenance	Extended Maintenance	Sustaining Maintenance
BAMF		N/A*	Follows ERP policy	
OpenWorld adapters		N/A*	June 30, 2021	
eService		N/A*	June 30, 2021	
Service Scheduler Assistant		N/A*	June 30, 2021	
eSales		N/A*	June 30, 2021	
eProcurement		N/A*	June 30, 2021	
Baan CRM Suite		N/A*	June 30, 2021	
Baan PLM Suite		N/A*	To Be Determined	

Product version	General availability (GA)	Mainstream Maintenance	Extended Maintenance	Sustaining Maintenance
Microsoft Office integration for BaanIV and Baan5		N/A*		June 30, 2021
Mobile Service 2.4		N/A*	June 30, 2021	
Integration to ISProjects		See footnote	See footnote	See footnote
Integration to Vertex		Follows policy of vendor and ERP policy	Follows policy of vendor and ERP policy	Follows policy of vendor and ERP policy
Integration to Avalara		Follows policy of vendor and ERP policy	Follows policy of vendor and ERP policy	Follows policy of vendor and ERP policy

* N/A* currently already in Extended Maintenance

** Partner ISProjects™and Infor have agreed to amicably end their partnership. ISProjects will handle all license sales and Support/Maintenance renewals and purchases as of April 1, 2018.(ISProjects solutions are a copyright of ISProjects).